motorola

VM855 CONNECT
5″ Portable Wi-Fi® Video Baby Monitor

For:
VM855 CONNECT, VM855-2 CONNECT,
VM855-3 CONNECT, VM855-4 CONNECT

User Guide

Welcome...

to your new Motorola Digital Video Baby Monitor!

Thank you for purchasing the Digital Video Baby Monitor. Now you can see and hear your baby sleeping in another room or you can monitor your older children in their play room.

Please retain your original dated sales receipt for your records. For warranty service of your Motorola product, you will need to provide a copy of your dated sales receipt to confirm warranty status. Registration is not required for warranty coverage.

For questions, warranty, support or service related to the product, please contact us by visit:
motorolanursery.com/support

This User's Guide provides you with all the information you need to get the most from your product.

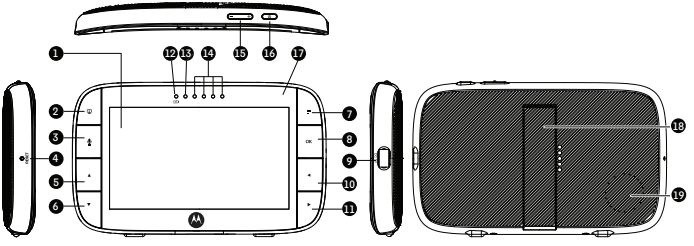
Before you use the Video Baby Monitor, we recommend that you insert and fully charge the battery in the Parent Unit, so that it continues to work if you disconnect it from the power supply. Please read the Safety Instructions on pages 8 - 10 before you install the Units.

Got everything?

- 1 x Parent Unit
- 1 x Baby Unit (Camera)
- 1 x Power adapter for Parent Unit
- 1 x Power adapter for Baby Unit
- 1 x Flexible grip Mount

In multi-camera packs, you will find one or more additional Camera Units with power adapters.

Overview of the Parent Unit

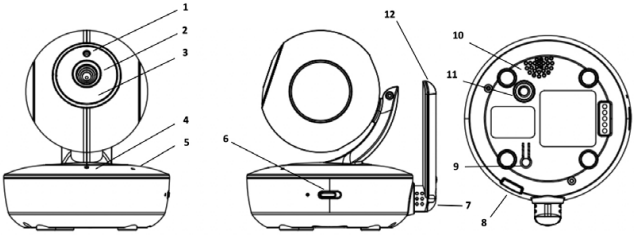


1. Display (LCD screen)
2. VIDEO ON/OFF button
   Press to turn the LCD screen ON/OFF.
3. TALK button
   Press and hold to speak to your baby.
4. RESET button (recessed - use small pin)
5. UP button ▲
   Normal Mode: Tilt camera Up
   Menu Mode: Move Up menu options
6. DOWN button ▼
   Normal Mode: Tilt camera Down
   Menu Mode: Move Down menu options
7. MENU button
   Press to open / close the Menu options
8. OK button **OK**
9. Micro USB power adapter socket
10. LEFT button ◀
    Normal Mode: Pan camera Left
    Menu Mode: Move Left along menu options
11. RIGHT button ▶
    Normal Mode: Pan camera Right
    Menu Mode: Move Right along menu options
12. Charging LED:
    Blue when electrical power is connected.
13. Parent Unit ON/OFF LED (Green)
14. Audio Level LEDs (Green, Amber, Red, Red)
15. Volume buttons
    Press - / + to decrease/increase Volume level on Parent Unit
16. Power button
    Press and Hold to turn the Parent Unit ON/OFF
17. Microphone
18. Stand
19. Speaker

Parent Unit menu icons

	Signal Level Indication (5 Levels)
	Night Vision Mode (Video also changes to Black/White)
	Talk Mode On
	Volume Level Indication (4 Levels)
	Panning Camera Left
	Panning Camera Right
	Tilting Camera Up
	Tilting Camera Down
	Zoom Level Control (1X, 2X)
	Brightness Level Control (8 Levels)
	Lullaby Control (5 Sound Selections)
	Alarm Setting (6h, 4h, 2h, OFF) On status bar, indicates alarm set, and when flashing, that alarm time has been reached or missed.
	Temperature scale select (°C / °F) Readings display in BLUE, but turn RED if **>** 29°C / 84°F, or **<** 14°C / 57°F Displays HH °C / °F if **>**36°C / 97°F. Displays LL °C / °F if **<** 1°C / 34°F.
	Camera Control (scan , view , add , delete)
	Set Screen Off Timer (Off , 5 min, 30 min, 60 min)
	Indicates the screen off timer is set
	Volume Level Control (8 Levels)
	No Baby Unit detected
	View multiple cameras on screen. Available when you have more than 1 Baby Unit (Camera).

Overview of Your Baby Unit



1. **Photo sensor (night vision mode)**
2. **Camera lens**
3. **Infrared LEDs (x8, for night vision)**
4. **Power LED**
   It turns on when linked to the parent unit.
5. **Microphone**
6. **Power on/off switch**
7. **Temperature sensor**
8. **Power socket**
9. **PAIR button (bottom)**
10. **Speaker**
11. **Flexible grip mounting screw hole**
12. **Antenna**

Important guidelines for installing your Baby Monitor

- To use your Video Monitor Baby and Parent Units together, you must be able to establish a radio link between them, and the range will be affected by environmental conditions.
- Any large metal object, like a refrigerator, a mirror, a filing cabinet, metallic doors or reinforced concrete between the Baby and Parent Unit may block the radio signal.
- The signal strength may also be reduced by other solid structures, like walls, or by radio or electrical equipment, such as TVs, computers, cordless or mobile phones, fluorescent lights or dimmer switches.
- Use of other 2.4 GHz products, such as wireless networks (Wi-Fi® routers), Bluetooth™ systems, or microwave ovens, may cause interference with this product, so keep the Baby Monitor away at least 3 feet from these types of products, or turn them off if they appear to be causing interference
- If the signal is weak, try moving the Parent and/or the Baby Unit to different positions in the room(s).

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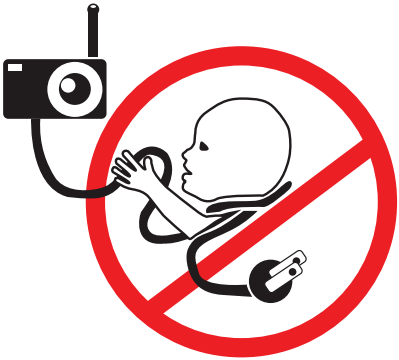
1. Safety Instructions

⚠ WARNING:

Strangulation Hazard: Children have STRANGLED in cords. Keep this cord out of the reach of children (more than 3ft away). Never use extension cords with AC Adapters. Only use the AC Adapters provided.



CAMERA SET UP & USE:

- **Choose a location for the Baby Unit that will provide the best view of your baby in their crib.**
- **Place the Baby Unit on a flat surface, such as a dresser, desk, or shelf or mount the Unit to a wall securely using the keyhole slots on the underside of the stand.**
- **NEVER place the Baby Unit or cords in the crib or within reach of the baby (the unit and cords should be more than 3 feet away).**

WARNING

This digital video Baby Monitor is compliant with all relevant standards regarding electromagnetic fields and is, when handled as described in the User's Guide, safe to use. Therefore, always read the instructions in this User's Guide carefully before using the device.

- Adult assembly is required. Keep small parts away from children when assembling.
- This product is not a toy. Do not allow children to play with it.
- This Baby Monitor is not a substitute for responsible adult supervision.
- Keep this User's Guide for future reference.
- Do not place the Baby Unit or cords in the crib or within reach of the baby (the unit and cords should be more than 3 feet away)
- Keep the cords out of reach of children.
- Do not cover the Baby Monitor with a towel or blanket.
- Never use extension cords with power adapters. Only use the power adapters provided.
- Test this monitor and all its functions so that you are familiar with it prior to actual use.
- Do not use the Baby Monitor near water.
- Do not place the Baby Monitor near a heat source.
- Only use the chargers and power adapters provided. Do not use other chargers or power adapters as this may damage the device and battery pack.
- The wall mounting height is less than 2m for the baby unit.

- Do not touch the plug contacts with sharp or metal objects.

CAUTION

The Parent Unit includes a built-in, lithium-ion rechargeable battery pack, which is not a user-accessible item. If you think the battery needs replacing, please contact the helpline. Do not try to replace it yourself.

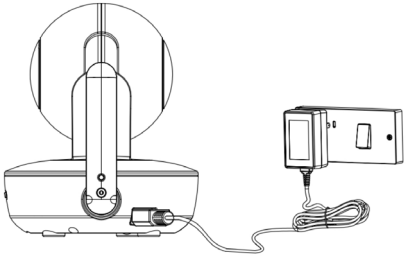
Risk of explosion if battery is replaced by an unapproved battery type.

Dispose of used batteries according to their instructions.

The Unit should be set up and used so that parts of the user's body other than the hands are maintained at a distance of approximately 8 inches (20 cm) or more.

2. Getting Started

2.1 Baby Unit Power Supply



1. Connect the USB plug of the power adapter to the Baby Unit (camera) and the other end to a suitable electrical outlet.

NOTE

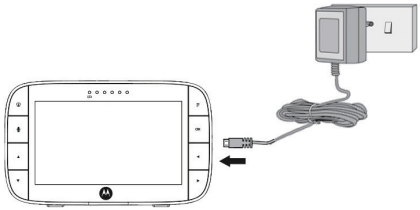
Only use the enclosed Power Adapter (5V DC / 1500mA).

2. Slide the POWER ON/OFF switch to the ON position to turn the Baby Unit on.
3. Slide the POWER ON/OFF switch to the OFF position to turn the Baby Unit off.

IMPORTANT

The Baby Unit is able to operate without power connection up to 3 hours with the support of built-in rechargeable battery (Lithium battery 3.7V, 1200mAh). Please charge the unit at least 16 hours for the first time use.

2.2 Parent Unit Power Supply



IMPORTANT

The Parent Unit is assembled with a built-in rechargeable battery pack (Lithium ion battery 2000mAh, to give up to 5 hours monitor operation), please charge it for 16 hours before initial use. The battery is not a user-accessible item. Please contact the helpline if you think it needs replacing.

1. Connect the DC plug of the power adapter to the Parent Unit and the other end to a suitable electrical outlet. Only use the enclosed power adapter (5V DC / 1000mA) with the DC plug.
2. Press and hold the ⏻ POWER ON/OFF button for 3 seconds to switch ON the Parent Unit.
3. Once the Baby and Parent Units are switched on, the display on the Parent Unit will show the color video captured by the Baby Unit, but if the baby's room is dark, the video will display in black and white, with a ☾ icon showing, due to the infra-red illumination by the Baby Unit.
4. If there is no connection or you are out of range, the video display will go off, a (📡) symbol will appear on the screen, and the Parent Unit will beeps continually. Move the Parent Unit closer to the Baby Unit until the link is re-established.
5. Press and hold the ⏻ POWER ON/OFF button, until the progress bar finishes scrolling, to turn OFF the Parent Unit.

NOTE

The battery icon ▭ turns RED to indicate that the battery is low, and the parent unit will beep every 15 seconds. The battery needs to be recharged; it will take16 hours to charge fully.

When charging

1. If the Parent Unit is turned OFF with the adapter plugged in, a 2-pin plug logo will appear on-screen for about 5 seconds, and then a flashing battery logo will display for 15 seconds. The Blue LED at the top left will light up; indicating that the adapter is plugged in and charging is continuing.
2. Whilst the power is ON, and the adapter is plugged in, the battery icon at the top right corner of the screen will show that the battery is charging. The Charging LED at the top left will light up to indicate that the adapter is plugged in.

2.3 Registration (Pairing)

The Baby Monitor is pre-registered to your Parent Unit. You do not need to register it again unless the Baby Unit loses its link with the Parent Unit.

To re-register your Baby Unit, or register a new Baby Unit, follow the procedures below:

1. Press the ☰ button of the Parent Unit and the menu bar will pop up.
2. Press the ◀ LEFT button or ▶ RIGHT button until 👤 is highlighted, and the ✕ **del/** ✚ **add/** 👁 **view/** 🔄 **scan** menu will pop up.
3. Press the ▲ UP button or ▼ DOWN button to select ✚ **add**, and press the **OK** button to confirm.
4. Camera *1/2/3/4 will pop up, press the ▲ UP button or ▼ DOWN button to select the desired Camera, and press the **OK** button to start searching for a camera unit, with ***"press PAIR on cam"*** shown.
   Note: *If a camera is currently paired with the Parent Unit, its camera location (with a * against it) cannot be selected for a new registration.*
5. Press and hold the **PAIR** button on the underside of the Baby Unit until the Parent Unit finds the camera, beeps and **PAIR OK** appears on the screen. The video from the camera will then appear.

NOTE

If a particular Baby Unit was registered previously, registering this current Baby Unit again will cancel its old registration.

3. Using the Baby Monitor

3.1 Setting Up

- Place the Baby Unit in a convenient location (e.g. on a table) and point the camera lens towards the area you want to monitor.
- Adjust the angle of the Baby Unit's camera by using the pan and tilt function from the Parent Unit, to move up, down, left and right until you are satisfied with the image shown on the Parent Unit.

NOTE

Do not place the Baby Unit within the baby's reach! If there is interference with the picture or sound, try moving the units to different locations, and ensure they are not close to other electrical equipment.

3.2 Pan and Tilt

The camera can be remotely controlled from the Parent Unit when in a camera viewing mode.

1. Press the ▲ UP button or ▼ DOWN button to tilt up or down.
2. Press the ◀ LEFT button or ▶ RIGHT button to pan left or right.

3.3 Night Vision Mode

The Baby Unit has 8 high-intensity infrared LEDs for picking up clear images in the dark. When the built-in photo sensor on the top of the Unit detects a low level of ambient light, the LEDs will automatically activate and the screen on the Parent Unit will display in black and white. The icon will be displayed at the top of the screen.

3.4 Talk Mode

Press and hold the TALK button on the Parent Unit to talk to your baby through the Baby Unit's loudspeaker. The icon will be displayed at the top of the LCD screen.

3.5 Video ON/OFF

Press VIDEO On/Off button to turn the LCD screen on or off, whilst still leaving the audio monitor on.

3.6 Temperature Display (HH °C / °F or LL °C / °F)

The temperature reading from the temperature sensor at the back of the Baby Unit will be displayed at the top of the LCD screen in °C or °F (see 4.7 “Temperature” for how to change). The readings will turn RED if the temperature goes above 29°C / 84°F or below 14°C / 57°F. The reading will change to HH °C / °F if the temperature goes above 36°C / 97°F. The reading will change to LL °C / °F if the temperature goes below 1°C / 34°F.

4. Parent Unit Menu Options

4.1 Volume

1. Press the Volume button - or + to adjust the volume level, the icon will pop up and you can select the desired volume from level 0~8. (The default volume level setting is level 5, and level 0 is OFF .)

4.2 Brightness

1. Press the button and the menu bar will pop up.
2. Press the ◀ LEFT button or ▶ RIGHT button until is highlighted.
3. Press the ▲ UP button or ▼ DOWN button to select the desired brightness from level 1 ~ 8. (The default brightness is level 4.)

4.3 Lullaby

1. Press the button and the menu bar will pop up.
2. Press the ◀ LEFT button or ▶ RIGHT button until is highlighted.
3. Press the ▲ UP button or ▼ DOWN button to select from the 5 sounds available. If a sound is selected, it will repeat continuously until it is deselected. (The default setting is lullaby OFF.)

4.4 Zoom

1. Press the button and the menu bar will pop up with highlighted.
2. Press the ▲ UP button or ▼ DOWN button to select **1X** or **2X** zoom. (The default setting is **1X**.)

4.5 Alarm

1. Press the button and the menu bar will pop up.
2. Press the ◀ LEFT button or ▶ RIGHT button until is highlighted.
3. Press the ▲ UP button or ▼ DOWN button to select the alarm time (**6h**, **4h**, **2h**), and the will turn on. (The default setting is Alarm **OFF**.)
4. If an alarm time is selected, the Parent Unit will beep for about 1 minute after every 6, 4 or 2 hour period, and the will flash. Press any button to stop the alarm.

4.6 Camera Control

4.6.1 Add (pair) a camera

1. Press the ☰ button and the menu bar will pop up.
2. Press the ◀ LEFT button or ▶ RIGHT button until 👤 is highlighted, and the ✖ **del/** ✚ **add/** 👁 **view/** 🔄 **scan** menu will pop up.
3. Press the ▲ UP button or ▼ DOWN button to select ✚ **add**, and press the **OK** button to confirm.
4. Camera *1/2/3/4 will pop up, press the ▲ UP button or ▼ DOWN button to select the desired Camera, and press the **OK** button to start searching for a camera unit.
   Note: *If a camera is currently paired with the Parent Unit, its camera location (with a * against it) cannot be selected for a new registration.*
5. Press and hold the **PAIR** button on the underside of the Baby Unit until the Parent Unit finds the camera, beeps and **PAIR OK** appears on the screen. The video from the camera will then appear.

NOTE

A camera can only be registered to one Parent Unit at any one time.

4.6.2 View a camera

1. Press the ☰ button and the menu bar will pop up.
2. Press the ◀ LEFT button or ▶ RIGHT button until 👤 is highlighted, and the ✖ **del/** ✚ **add/** 👁 **view/** 🔄 **scan** menu will pop up.
3. Press the ▲ UP button or ▼ DOWN button to select 👁 **view**, and press the **OK** button to confirm.
4. Camera *1/2/3/4 will pop up. Press the ▲ UP button or ▼ DOWN button to select the desired camera, and press the **OK** button to view the picture from that camera.
   Note: *Only camera locations with a * can be selected.*

TIP

Quick Method to View Cameras instead of entering into the menu bar.

Directly press the **OK** *button repeatedly to select the available Camera options from* 1, 2, 3, 4, 0.

4.6.3 Delete a camera

1. Press the ☰ button and the menu bar will pop up.
2. Press the ◀ LEFT button or ▶ RIGHT button until 📷 is highlighted, and the **del/ add/ view/ scan** menu will pop up.
3. Press the ▲ UP button or ▼ DOWN button to select **del**, and press the **OK** button to confirm.
4. Camera 1/2/3/4 will pop up, press the ▲ UP button or ▼ DOWN button to select the desired Camera, and press the **OK** button.
5. Press the ▲ UP button or ▼ DOWN button to select ✓ , then press the **OK** button to delete that registration.

NOTE

You are not allowed to delete the camera if there is only one registered camera in the system.

4.6.4 Scan camera

This function is only available when you have more than 1 Baby Unit (Camera).

1. Press the ☰ button and the menu bar will pop up.
2. Press the ◀ LEFT button or ▶ RIGHT button until 📷 is highlighted, and the **del/ add/ view/ scan** menu will pop up.
3. Press the ▲ UP button or ▼ DOWN button to select **scan**, and press the **OK** button to confirm.
4. The screen will then display images from different registered cameras in a loop of Camera 1/2/3/4 , changing about every 12 seconds.

TIP

Quick Method to View Cameras instead of entering into the menu bar.

Directly press the **OK** *button repeatedly to select the available Camera options from* 1, 2, 3, 4, 0.

4.7 Temperature

1. Press the ☰ button and the menu bar will pop up.
2. Press the ◀ LEFT button or ▶ RIGHT button until 🌡 is highlighted.
3. Press the ▲ UP button or ▼ DOWN button to select **°C** or **°F**.

4.8 Power Saving Mode

1. Press the ☰ button and the menu bar will pop up.
2. Press the ◀ LEFT button or ▶ RIGHT button until 🖵 is highlighted.
3. Press the ▲ UP button or ▼ DOWN button to select auto video off after 5 mins, 30 mins or 60 mins if operating on batteries only.

NOTE

The audio will remain and you can press any key to switch the video back on.

4.9 View multiple cameras on screen

This function is only available when you have more than 1 Baby Unit (Camera). When the Split Screen function is On, you can view multiple cameras on the screen, although only hear audio from one screen at a time.

1. Press the ☰ button and the menu bar will pop up.
2. Press the ◀ LEFT button or ▶ RIGHT button until ⊞ is highlighted.
3. Press the ▲ UP button or ▼ DOWN button to select Split Screen On ☑ / Off ☒.
4. When the Split Screen function is On, you can press the ◀ LEFT button or ▶ RIGHT button/ ▲ UP button or ▼ DOWN button to switch between cameras to hear the audio from the selected camera, indicated by the red frame.

Note:

When in multi-screen mode the TALK button operates with the selected camera. If you want to play a lullaby sound through a camera, you must set this before selecting the multi-screen mode.

Zoom does not work in multi-screen mode.

5. Viewing the baby through your device

5.1 Minimum System Requirements

Android™ System

- Version 7.0 or above

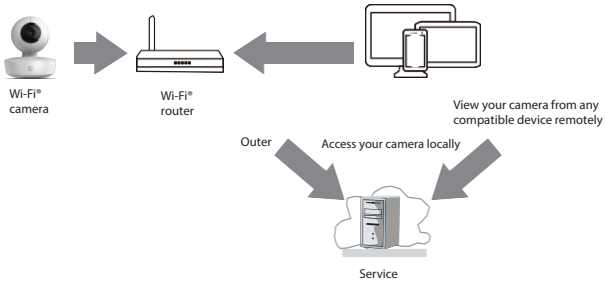
iPhone®/iPad® iOS

- Version 10.0 or above

High Speed (Wi-Fi®) Internet

- At least 0.6 Mbps upload bandwidth per camera (you can test your internet speed on this site: http://www.speedtest.net).

5.2 Connect your device



When a user tries to access the Wi-Fi® camera (baby unit), our server authenticates the user's identity and permits access to the Wi-Fi® camera (baby unit).

Note

You can only set up through a compatible smartphone or tablet but not through a PC.

5.3 Set up the camera

Connect the Wi-Fi® camera (baby unit) to the power adaptor, then plug into the wall socket. The camera must be within range of the Wi-Fi® router with which you want to connect. Make sure the password of the router is available for entering during the in-app setup process.

The following table shows the meanings of different LED connection status.

State	LED indication
Pair / Setup	Flashes blue and red
Connected	Solid blue
Video streaming	Flashes blue

5.3.1 Set up user account and camera on your devices

You will need:

- Wi-Fi® camera (baby unit)
- Power adaptor for the camera
- Device with Android™ system version 7.0 and above, or
- iPhone®/iPad® with iOS version 10.0 and above

5.3.2 Connect the Camera

1. Switch off the parent unit before connecting the camera (baby unit) to Wi-Fi®.
2. Connect the power adaptor to the power outlet and insert the plug into the power socket on the back of the camera (baby unit). The camera turns on.

5.3.3 Download the App

1. Scan the QR code with your smart device and download the **Motorola Nursery App** from App Store for iOS devices or from Google Play™ Store for Android™ devices.

2. Install the App on your device.

5.3.4 Sign up or log in to the App

1. Ensure that your smart device is connected to your Wi-Fi® router.
2. Follow the on-screen instructions to run and sign up or log in to the APP.

5.3.5 Add a camera to your account

1. Log in to the APP.
2. Tap **Devices**, and then tap + on the device screen to add a new camera.
3. Tap (your baby monitor model's name) to add the new camera.
4. Select and enter the password of your Wi-Fi® network and then tap **Next**.
5. Power on the camera.
6. Press and hold **PAIR** at the bottom of the camera. The LED flashes blue and red.
7. Tap **Continue** on your device when you hear the voice prompt '**Ready for pairing**'.
8. Tap **Generate QR code** on your device and hold the QR code 15 cm to 30 cm in front of the camera to get scanned till you will hear a confirmation message '**Pairing success**' from your device.
9. Tap **Complete** when it is successfully connected. It may take a few minutes for the camera to connect to the Wi-Fi® network.
10. If connection fails, tap **Retry** and repeat steps 1 - 10 in this section.

5.4 Reset the camera

You will need to reset your camera if you relocate your camera from one router to another.

1. Press and hold **PAIR** for about 20 seconds. Release it when you hear the voice prompt '**Reset camera**'. The camera is reset successfully.
2. Follow the section 5.3.5 to add the camera again.

6. Disposal of the Device (Environment)

At the end of the product life cycle, you should not dispose of this product with normal household waste. Take this product to a collection point for the recycling of electrical and electronic equipment. The symbol on the product, user's guide and/or box indicates this.

Some of the product materials can be re-used if you take them to a recycling point. By reusing some parts or raw materials from used products you make an important contribution to the protection of the environment.

Please contact your local authorities in case you need more information on the collection points in your area.

7. Cleaning

Clean your Video Baby Monitor with a slightly damp cloth or with an anti-static cloth. Never use cleaning agents or abrasive solvents.

Cleaning and care

- Do not clean any part of the Video Baby Monitor with thinners or other solvents and chemicals - this may cause permanent damage to the product which is not covered by the warranty.
- Keep your Video Baby Monitor away from hot, humid areas or strong sunlight, and do not let it get wet.
- Every effort has been made to ensure high standards of reliability of your Video Baby Monitor. However, if something does go wrong, please do not try to repair it yourself - contact Customer Service for assistance.

IMPORTANT

Always switch off and disconnect the power adapter before cleaning your Video Baby Monitor.

8. Help

Display

No display

- Try recharging or replacing the battery pack.
- Reset the Units. Disconnect the battery pack of the Parent Unit and unplug both the Units' electrical power, then plug them back in.
- Is the Unit switched on?
  Press and hold the ON/OFF button ⏻ on the Parent Unit to switch it ON.
- Is the correct camera selected? Change the camera number, if necessary.
- Is the video display turned on? Press the VIDEO ON/OFF button to turn it ON.
- When operating using batteries only, the display will go blank after 5 minutes or 30 minutes or 60 minutes to save power (depending on video settings). The Unit is still active and will give you audio alerts. You can reactivate the screen by pressing any button.

Registration

If the Baby Unit has lost its link with the Parent Unit

- Try recharging or replacing the battery pack.
- If the Baby Unit is too far away it may be going out of range, so move the Baby Unit closer to the Parent Unit.
- Reset the Units by disconnecting them from the battery and electrical power. Wait about 15 seconds before reconnecting. Allow up to one minute for the Baby Unit and the Parent Unit to synchronize.
- See 2.3 Registration (Pairing), if there is a need to re-register the Units.

Interference

Noise interference on your Parent Unit

- Your Baby and Parent Units may be too close. Move them further apart.
- Make sure there is at least 3 to 5 ft between the 2 Units to avoid audio feedback.
- If the Baby Unit is too far away, it may be out of range. Move the Baby Unit closer to the Parent Unit.

- Make sure that the Baby and Parent Units are not near other electrical equipment, such as a television, computer or cordless/mobile telephone.
- Use of other 2.4 GHz products, such as wireless networks (Wi-Fi® routers), Bluetooth™ systems, or microwave ovens, may cause interference with this product. Keep the Baby Monitor at least 1.5m away from these types of products, or switch them off if they appear to be causing interference.
- If the signal is weak, try moving the Parent and/or Baby Unit to different positions in the rooms.

Noise interference on your device

- To avoid background noise or echoes, ensure that there is enough distance between your device and the Wi-Fi® Camera Unit.
- Use of other 2.4 GHz products, such as Bluetooth™ systems or microwave ovens, may cause interference with this product. Keep the Wi-Fi® Camera Unit at least 1.5m away from these types of products, or switch them off if they appear to be causing interference.

Lost connection

- Check your Wi-Fi® settings. If necessary, reconnect your Wi-Fi®. Ensure that the Wi-Fi® Camera Unit is switched ON. Wait a few minutes to make the connection with the Wi-Fi® system.

If you forgot your password

- If you do not remember your password, tap **Forgot Password** and submit your e-mail address. A new password will be sent to your e-mail address immediately.

9. General Information

If your product is not working properly...

1. Read this User's Guide or the Quick Start Guide.
2. Visit our website: motorolanursery.com
3. Contact Customer Service by visit at : motorolanursery.com/support

Consumer Products and Accessories Warranty

Thank you for purchasing this Motorola branded product manufactured under license by Meizhou Guo Wei Electronics Co. LTD., AD1 section, The economy exploitation area, Meizhou, Guangdong, P.R.China . ("MZGW")

What Does this Warranty Cover?

Subject to the exclusions contained below, MZGW warrants that this Motorola branded product ("Product") or certified accessory ("Accessory") sold for use with this product that it manufactured to be free from defects in materials and workmanship under normal consumer usage for the period outlined below. This Limited Warranty is your exclusive warranty and is not transferable.

Who is covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

What will MZGW do?

MZGW or its authorized distributor at its option and within a commercially reasonable time, will at no charge repair or replace any Products or Accessories that do not conform to this limited warranty. We may use functionally equivalent reconditioned / refurbished / pre-owned or new Products, Accessories or parts.

What Other Limitations Are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR OR REPLACEMENT PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OF IMPLIED. IN NO EVENT SHALL MOTOROLA OR MZGW BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT OR ACCESSORY, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS OR ACCESSORIES TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from one jurisdiction to another.

Products Covered	Length of Coverage
Consumer Products	**Two (2) years** from the date of the products original purchase by the first consumer purchaser of the product.
Consumer Accessories	**Ninety (90) days** from the date of the accessories original purchase by the first consumer purchaser of the product.
Consumer Products and Accessories that are Repaired or Replaced	**The balance of the original warranty or for ninety (90) days** from the date returned to the consumer, whichever is longer.

Exclusions

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola or MZGW are excluded from coverage.

Use of Non-Motorola branded Products and Accessories. Defects or damage that result from the use of Non-Motorola branded or certified Products or Accessories or other peripheral equipment are excluded from coverage.

Unauthorized Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, MZGW or its authorized service centers, are excluded from coverage.

Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola branded housings, or parts, are excluded from coverage.

Communication Services. Defects, damages, or the failure of Products or Accessories due to any communication service or signal you may subscribe to or use with the Products or Accessories is excluded from coverage.

How to Obtain Warranty Service or Other Information?

To obtain service or information, please visit us at:
motorolanursery.com/support

You will receive instructions on how to ship the Products or Accessories at your expense and risk, to a MZGW Authorized Repair Center.

To obtain service, you must include: (a) the Product or Accessory; (b) the original proof of purchase (receipt) which includes the date, place and seller of the Product; (c) if a warranty card was included in your box, a completed warranty card showing the serial number of the Product; (d) a written description of the problem; and, most Importantly; (e) your address and telephone number.

FCC and IC regulations

FCC Caution:

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

IMPORTANT NOTE:

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.
—Increase the separation between the equipment and receiver.
—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
—Consult the dealer or an experienced radio/TV technician for help.

ISED Warning

This device complies with Innovation, Science, and Economic Development Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:
(1) this device may not cause interference, and
(2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d' Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence.
L'exploitation est autorisée aux deux conditions suivantes :
(1) l'appareil nedoit pas produire de brouillage, et
(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Radiation Exposure Statement:
The baby unit complies with FCC/ISED radiation exposure limits set forth for an uncontrolled environment. The baby unit should be installed and operated with minimum distance 20cm between the radiator& your body.
The parent unit has been tested and comply with FCC and ISED SAR limits.

Déclaration d'exposition aux radiations:
L'unité bébé est conforme aux limites d'exposition aux rayonnements FCC / ISED établies pour un environnement non contrôlé. L'unité bébé doit être installée et utilisée avec une distance minimale de 20 cm entre le radiateur et votre corps.
L'unité parent a été testée et est conforme aux limites SAR FCC et ISED.

10. Technical Specifications

Frequency	2400 MHz to 2483.5 MHz
Operating Temperature	0°C - 45°C
Display	5″ diagonal TFT LCD
BABY UNIT Power Adapter	Dongguan Becky Electronics Tech Co., Ltd. (BQ12G-0501500-U) Input 100-240V AC, 50/60Hz, 300mA; Output: 5.0V DC, 1500mA or Shenzhen YWK Electronic Co., Ltd. (YWK-AD050150-U) Input: 100-240V AC, 50/60Hz, 400mA; Out-put: 5.0V DC, 1500mA
PARENT UNIT Power Adapter	Dongguan Becky Electronics Tech Co., Ltd. (BQ05A-0501000-U) Input 100-240V AC, 50/60Hz, 300mA; Output: 5.0V DC, 1000mA or Shenzhen YWK Electronic Co., Ltd. (YWK-AD050100-U) Input: 100-240V AC, 50/60Hz, 300mA; Out-put: 5.0V DC, 1000mA
BABY UNIT Battery (built-in)	ZhongShan TianMao Battery Co., Ltd. 3.7V, 1200mAh Lithium, rechargeable battery pack
- 0″+2 UNIT Battery (built-in)	Ningbo Veken Battery Co., Ltd. (BL253) 3.8V, 2000mAh Lithium-Ion Polymer, re-chargeable battery pack

WARNING
Do not attempt to replace the battery, but contact Customer Service if it needs replacing.
WARNING
Use only with supplied power supply.

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EU Declaration of Conformity (DoC)

Hereby, Meizhou Guo Wei Electronics Co. LTD declares that the product is in compliance with RE Directive 2014/53/EU. The full text of the EU declaration of conformity is available on the website: motorolanursery.com

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Version 4 (EN-EU&US)